

35020/2023-Admn/E-Samadhan/449
CENTRAL SANSKRIT UNIVERSITY
Accredited with Grade A++
Janak Puri, New Delhi- 110 058

24.05.2024


OFFICE ORDER NO. 49

The E-Samadhan Portal of UGC is a digital platform for Stake holders to identify and apply for grievances/feedback/queries. This platform ensures a time-bound mechanism for redressal of the grievances. The Competent Authority of Central Sanskrit University, Delhi has been pleased to nominate **Prof. Madan Mohan Jha, Dean (Student Welfare) as Nodal Officer** of the University for E-Samadhan Portal of UGC.

Dr. G. Surya Prasad, Assistant Professor and Shri Sumit Naagar, UDC will coordinate with the Nodal Officer and create ID Password of University and shall resolve the issues within the stipulated time prescribed by UGC, as detailed hereunder:

Sl.no	Subject Matter	Maximum time limit to reply
1	Ragging/ Gender Issue	As per the existing norms (24X7 Helpline no : 1800-180-5522) Email : helpline@antiragging.in Website : https://www.antiragging.in/)
2	Student's related matters	20 working days
3	Teaching/ Non Teaching issues	15 working days
4	University/ College/any other matter	20 working days

This is issued with the approval of Hon'ble Vice Chancellor, CSU.


[Prof. R.G. Murali Krishna]
Registrar Incharge

To

Prof. Madan Mohan Jha
Dean (Student Welfare)
Central Sanskrit University
56-57, Institutional Area
Janakpuri, New Delhi.
Email: mmjha44@gmail.com
Prof.madanmohan.jha@csu.co.in
Mob: 09004904059

Copy to:

- 1 All Deans/ HoD of CSU, Delhi
- 2 All Directors of Campus, CSU, Delhi.
- 3 P.S. to VC for information of Hon'ble Vice Chancellor.
- 4 Registrar's office
- 5 Deputy Director (Administration), CSU, Delhi
- 6 All Sectional Heads of CSU, Headquarters office, Delhi.
- 7 Personal Files of the concerned
- 8 PO/ICT In-charge for uploading the order in University's website.
- 9 Guard File.